





## **Terms & Conditions**

The responsibility of the Hajj assistance group of KB Travel World or affiliates who will assist and guide Muslim to perform the Holy Hajj is limited as agents only. They act only as agents for the Hajjis in making arrangements for the airlines, hotels buses, or any other services in connection with the performance of Hajj, assume no liability whatsoever for injury, damage, loss, accident, delay cancellations or irregularity which may be occasioned either by reason of defect, through the acts or defaults of any company or person engaged in conveying the Hajjis or in carrying out the arrangements of the Hajj trip, or as a direct or indirect result of acts of GOD (ALLAH) or the acts of Governments or other authorities, whether declared or not hostilities, civil, disturbances, strikes, riots, theft, epidemics, quarantines, medical or custom regulations or from any cause beyond agent's control, or from any loss or damage resulting from improper passports, visas or other documents. KB Travel World will accept no responsibility for lost or additional expenses due to delay or changes in schedule or other cause. KB Travel World will not be responsible for the failure to follow instructions, including but not limited to check-in and check-out time and baggage handling. In the event of delay, it is the responsibility of the airlines to determine exactly what procedure will be followed. Moreover, no changes or upgrade in the program will be honored once the ticket is issued and the full payment has been made. Also, no changes in itinerary will be entertained and if cancelled there will be no refund. No refunds will be given on any service rendered but not utilized. It is the responsibility of each traveler to purchase his/her own travel insurance covering trip cancellation, medical, accident and loss baggage coverage. KB Travel World and its affiliates can assist to purchase the travel insurance. The applicant shall remain with the group at possible times and abide by the rules. The above Terms & Conditions are subject to change due to unforeseen circumstances.

## **Payment Procedure**

Non refundable \$1500.00 deposit is required for registration. Balance payment is due 45 days prior to departure.

Package payment can be made by Check/ Money Order/ Cashier's Check.

## **Cancellation Policy**

All Cancellations must be made in writing. Cancellations received 45 days prior to departure date are subject to non-refundable charges of \$1500. Any cancellations received within 45 days prior to departure will have no refund.

I understand and acknowledge the above.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

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